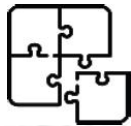


HOTEL APPRENTICESHIP DIPLOMA PROGRAM:

WSQ Diploma in Hotel and Accommodation Services



18 Months Duration



3-Day a Week Apprenticeship at
Top Hotel



Training Allowance of SGD1,300
per month (for 15 months)



One-to-One Mentorship by
Professional Career Coach



Attain Recognised Diploma with
Progression Pathway to
Renowned Universities

For more information visit

<https://www.shatec.sg/hotel-apprenticeship-diploma-programme/>

Entry Requirements

- Successfully completed 10 years formal education
- At least one of the following proficiency levels in English:
- Band 5.0 in IELTS
 - o Minimum score of 61 points (internet-based total) in TOEFL
 - o Pass in SHATEC English Test

Course Structure

Qualification : WSQ Diploma in Hotel and Accommodation Services

Duration : 18 months

- For the first 3 months, trainees will attend full-time 5-day per week institutional training on campus.
- From 4th month onwards, trainees will attend 3-day institutional training per week (combination of in-person and online learning) and serve 3-day apprenticeship with a hotel.)

Programme Outline

Certificate Level

1. Food and Beverage Safety Standard
2. Front Office Operations
3. Report Writing
4. People Relationship Management
5. Room Housekeeping Operations

Advanced Certificate Level

12. Digital Marketing Strategies in Hospitality
13. Interactive Business Presentation Strategies
14. Sustainability in Hospitality
15. Room Revenue Management
16. Cost Control in Food and Beverage

Higher Certificate Level

6. Hotel Butler Service
7. Events Planning
8. Upselling in Hospitality
9. Room Reservation Operations
10. Restaurant Service Skills
11. Managing Guest Experiences

Diploma Level

17. Room Housekeeping Management
18. Front Office Management
19. Technology Adoption in Hotels
20. People Development
21. Market Research in Hospitality
22. Budgeting in Hospitality
23. Food and Beverage Concepts and Set-Ups

Course Fee

1st Instalment due upon signing of student contract	SGD 6,979.82
2nd installment due 6 months after course commencement	SGD 4,387.00
3rd instalment due 9 months after course commencement	SGD 7,147.60
Total Course Fee Payable	SGD 18,514.42

For more information visit

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For enquiry, kindly contact SHATEC's appointed agent:

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Email: enquiry@jobmatch.com.sg

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